



Pepkor Webcom

User Guide Document

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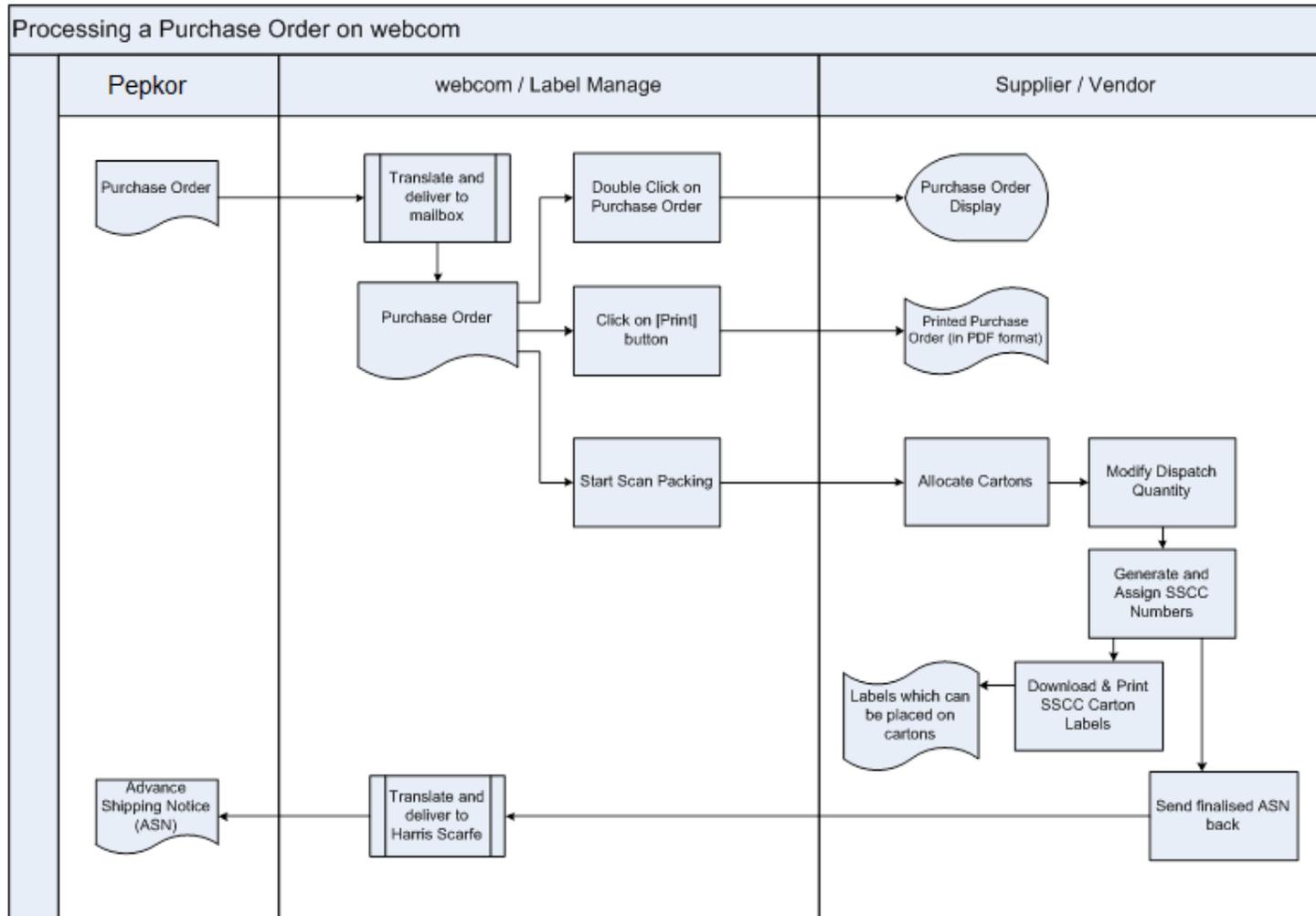
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1. Overview

This document is aimed at Pepkor vendors to provide instructions on how to process an order on Webcom.



Above flow diagram displays the actions performed by supplier/vendor on Pepkor Webcom application from the point of sending a Purchase Order document, packing of goods through sending the finalised ASN document back to Pepkor.

To successfully receive an order from Pepkor and to process it you need to:

1. Ensure that your internet browser (Microsoft Internet Explorer) is configured as per what is mentioned on Browser Configuration Guide.
2. Log on to Webcom using user ID details provided to you.
3. Double click on the Purchase Order received into your Inbox to open and view the details.
4. Click on [START PACKING] button to get to ASN creation screen where you will be able to add cartons and print labels before finalising the ASN.
5. Click on [Add Carton] button under each location to add one or more cartons.
6. Click on [Remove Carton] button next to each carton to remove any unnecessary cartons.
7. Click on [Remove] button next to each product to remove it from a carton.
8. Click on [GENERATE SSCC] button to assign SSCC carton numbers to newly added cartons.
9. Repeat steps 5 through 8 till you get the shipment fully arranged / organised.
10. Click on [SEND] button on ASN screen to finalise and send the ASN back to Pepkor.
11. Click on Label Manager on left menu pane to launch label generation module.
12. Select the correct shipment file and click to access carton details.
13. Select cartons to generate labels for and click on [Generate Labels] button.
14. Enter 'Carrier' and 'Con No' and click on [Download PDF File] button to initiate downloading of SCM labels.

For more details on each of the steps mentioned above plus all other features available on Webcom, please refer to the rest of the document.

2. Access Pepkor Webcom

Pepkor Webcom is a web based application. Therefore it requires to be accessed using an internet browser. It also requires a proper internet connection to connect to the website.

1. Type following URL values on the address bar of the browser to access Webcom on test and production versions.

Test version: <http://pepkorsea.webcom.test.leadtec.com.au/>

Production version: <http://pepkorsea.webcom.leadtec.com.au/>

Welcome to

Pepkor
SOUTH EAST ASIA

Pepkor webcom login

Trading Partner ID:

Username:

Password:

Save Login Details
(Excluding password)

LOGON

I FORGOT MY PASSWORD

3. Logging On

Webcom requires users to log on before they can use the application. Each trade partner will have Admin account supplied by Leadtec at the time of setting up. The Admin can then continue to create more user accounts as required.

1. Type the Trading Partner ID supplied either by your administrator or Leadtec.
2. Type the User ID supplied either by your administrator or Leadtec.
3. Type the password:
 - a. Password is 'Webcom' if you are trying to log in for the very first time.
 - b. Webcom will prompt you to change the password before proceeding.
 - c. Type in your new password and confirm.

4. Reset Password

If user forgets the password associated with User ID, Webcom will allow the password to be reset.

1. Click on [I FORGOT MY PASSWORD] button if you have forgotten your password.
2. Webcom will email a temporary password to the email address linked with the account.
 - a. Type in the new password
 - b. Webcom will prompt y to change the password before proceeding.
 - c. Type in your new password and confirm.

5. Sort Documents in Summary Screen

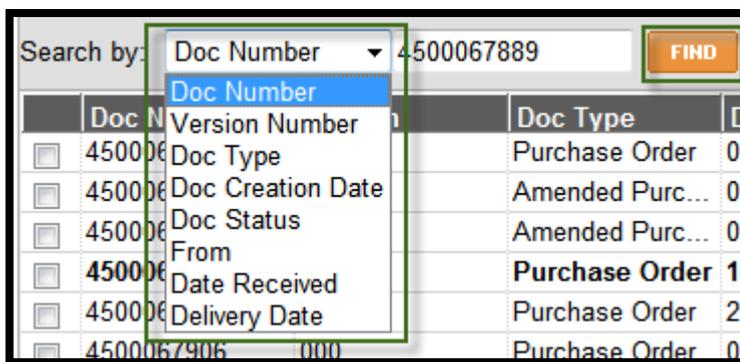
1. Click on the column header to sort the entire list on that column value.
2. First click will sort the list on ascending order and the second click will on descending order.

Doc Number	Version	Doc Type	Doc Creation	Doc Status	From	Date Received	P
4500067889	000	Purchase Order	09/08/2011	INACTIVE	Sunshine Dis	09/08/2011 11:0	0

6. Find Documents in Summary Screen

You can look for a specific or set of specific documents on Webcom.

1. There are two ways, Simple search and Advanced search:
 - a. Simple Search
 - i. Select the column you want to use to perform the search on from the drop down list box on the top command bar.
 - ii. Type in the value to search the document on
 - iii. Click on [FIND] button.



- i. Click on [CLEAR] button to perform another search.

- b. Advanced Search
 - i. Click on [Advance Search](#) link on the top command bar
 - ii. Enter values to search documents on (including folders) and click on [FIND] button.

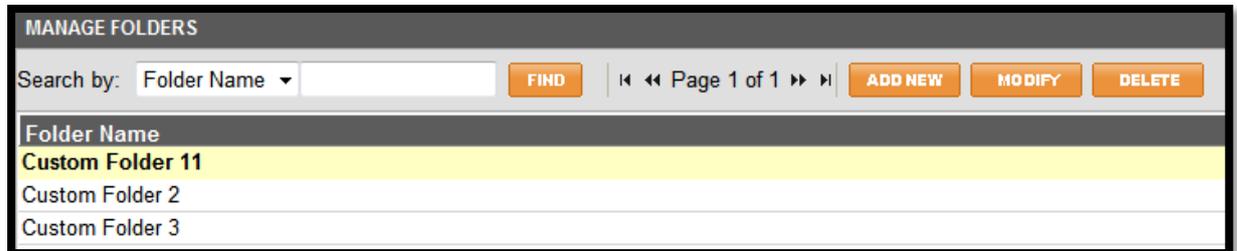
ADVANCED SEARCH

Mailbox Folder: <input type="text" value="All Folders"/>	Doc Number: <input type="text"/>
From / To: <input type="text"/>	Doc Creation Date: From: <input type="text" value="Enter Doc Date From"/>
Doc Type: <input type="text" value="All Document Types"/>	To: <input type="text" value="06/09/2011"/>
Doc Status: <input type="text" value="All Statuses"/>	Date Received/Sent: From: <input type="text" value="Enter Date Received From"/>
	To: <input type="text" value="06/09/2011"/>

7. Create a User Defined Folder

Users can create any number of folders to organise documents. These documents are created on the server (not on user's computer).

1. Click on 'Manage Folders' on the left Menu pane. A list of existing user created folders will be displayed.



2. Click on [ADD NEW] button to create a new folder. Type in the folder name and click on [SAVE] to create. Click on [CANCEL] to abort the operation.



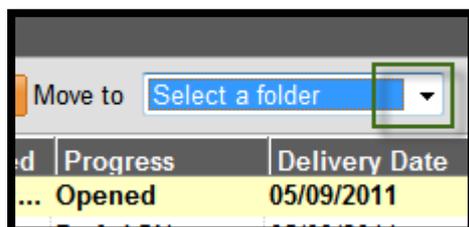
3. Select an existing folder and click on [MODIFY] button to change the name of the folder. Click on [SAVE] button to confirm changes, [CANCEL] to abort changes.
4. Select an existing folder and click on [DELETE] to remove a folder.

Tip! *A folder which has got documents stored cannot be deleted unless all documents are either deleted or moved back to the original system folder.*

8. Move Documents to User Created Folders

Webcom allows users to better organise documents by moving them into folders created by users themselves.

1. Select the document to be moved by clicking on the tick box next to the document on summary screen.
2. Select the folder from the drop down list on the top command bar.
3. Webcom will move the document to the folder selected.



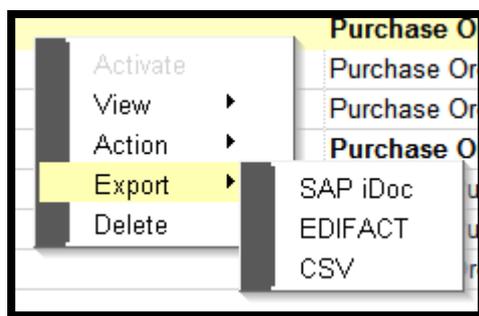
Note The folder has to be created before moving a document.

Tip! You can move more than one document at the same time, select documents by clicking on tick box next to each one.

9. Export Purchase Order in Summary Screen

Users can export documents on Webcom to save a local copy in different formats.

1. Right click on the document you need to export.



2. Select Export → SAP iDoc to export the original Purchase Order sent by Pepkor.
3. Select Export → EDIFACT to export the EDIFACT version of the order.
4. Select Export → CSV to export a text version which can be opened using Microsoft Excel.

10. Export Purchase Order in View Screen

1. Click on the [EXPORT] button on the top of the screen.



2. Select SAP iDoc to export the original Purchase Order sent by Pepkor.
3. Select EDIFACT to export the EDIFACT version of the order.
4. Select CSV to export a text version which can be opened using Microsoft Excel.

11. Restore a Document

Documents which have been moved into user defined folders can be moved back. However this will be back to the original system created folder it was stored originally.

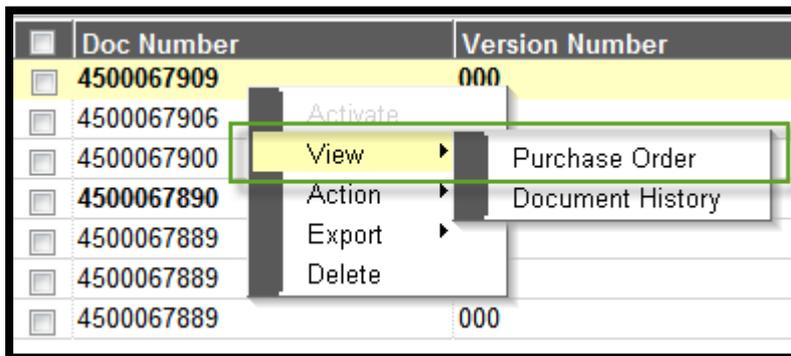
1. Click on the document to be moved back inside user created folder.
2. Click on [RESTORE] button to move the document back to its original system folder.



Tip! You can restore more than one document in one attempt by selecting all required documents before clicking on [RESTORE] button.

12. Open Purchase Order

1. Select the Purchase Order and:
 - a. Double click on it.
 - b. Right click and select View → Purchase Order.



13. Receiving an Amended / Updated Purchase Order

When Webcom receives an updated/amended version with a Purchase Order number already received, it inactivates all previously received versions making the last received version the only active one.

This makes any SSCC labels generated for those inactive orders invalid if you decide to proceed with the newer Purchase Order version.

Note Carton configuration information for a particular version of Purchase Order cannot be re-used in a different version of the same Purchase Order. Any SSCC label numbers already allocated are not transferable.

However, should you decide to proceed with an older version of the Purchase Order you need to manually activate the order before proceeding with packing and finalising the ASN.

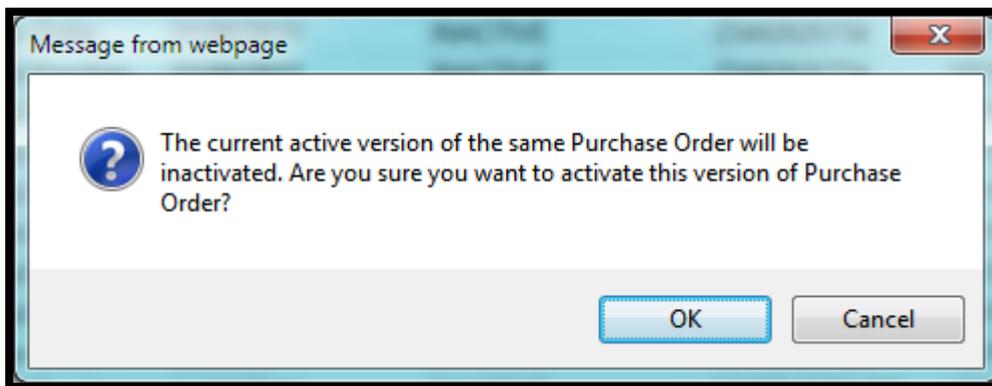
This way you will be able to continue using SSCC labels you might have already printed and finalise the ASN based on SSCC numbers allocated to cartons packed.

14. Activating a Purchase Order

1. Select the inactive Purchase Order version you need to activate on the summary screen.
2. Right click and select 'Activate' on the menu.

<input type="checkbox"/>	4500089493	004	Amended Purchas...	14/11/2011	ACTIVE
<input type="checkbox"/>	4500089493		Amended Purcha...	14/11/2011	INACTIVE
<input type="checkbox"/>	45000008945		Amended Purchas...	01/06/2011	INACTIVE
<input type="checkbox"/>	45000034565		Purchase Order	01/06/2011	INACTIVE
<input type="checkbox"/>	45645344333		Amended Purchas...	01/06/2011	INACTIVE
<input type="checkbox"/>	45680234545		Amended Purchas...	01/06/2011	PART SHIPPED
<input type="checkbox"/>	45623344569		Amended Purchas...	01/06/2011	INACTIVE
<input type="checkbox"/>	45023456789	004	Amended Purchas...	01/06/2011	INACTIVE

3. Webcom will display a message box requesting you to confirm action.



4. Click [OK] if you need to proceed with current operation or [Cancel] if you need to abort and keep the current active version of the Purchase Order.

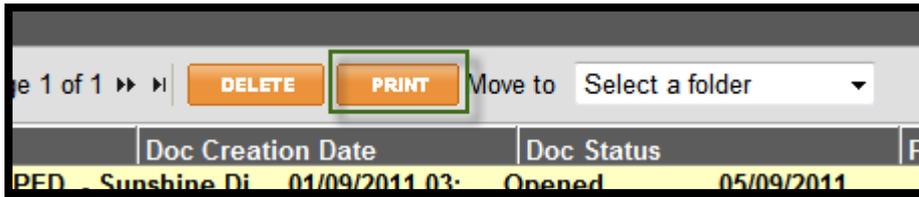
15. Print Purchase Order on Summary Screen

Users can print a copy of the Purchase Order received into their Inbox. The printed format used is PDF.

1. Select the Purchase Order on the summary screen by clicking on the check box next to the entry.

<input type="checkbox"/>	Doc Number	Version Number	Doc Type
<input checked="" type="checkbox"/>	4500067909	000	Purchase O... 01/09/2011 FULLY SHIP... - Sunshine ... 01
<input type="checkbox"/>	4500067906	000	Purchase Or... 01/09/2011 ACTIVE Sunshine ... 01

2. Click on the [PRINT] button in the top command bar.



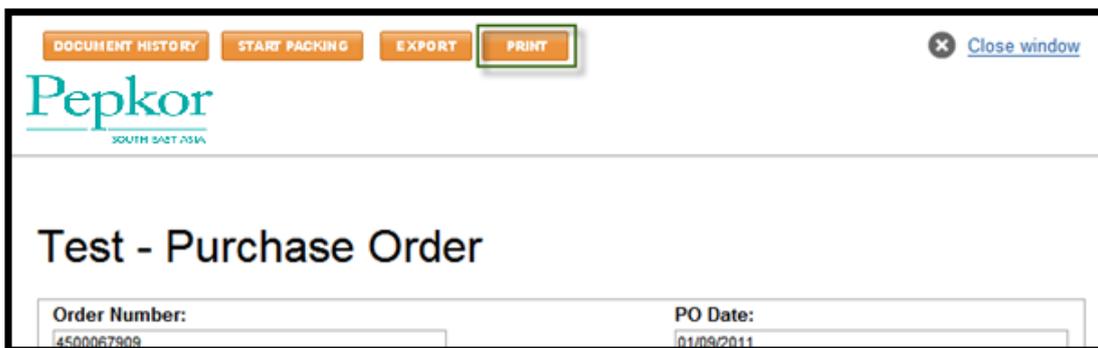
3. A new window will be opened with a PDF version of the Purchase Order in it.
 - a. You can choose to either print it via any local printer configured on the computer or save a local copy which can be emailed or printed at some other time.

Note *Make sure that pop-up screens are allowed for the URL typed at the top to allow browser open the window with PDF document.*

Tip! *You can print more than one Purchase Order in one attempt by selecting all required documents before clicking on [PRINT] button.*

16. Print Purchase Order on View Screen

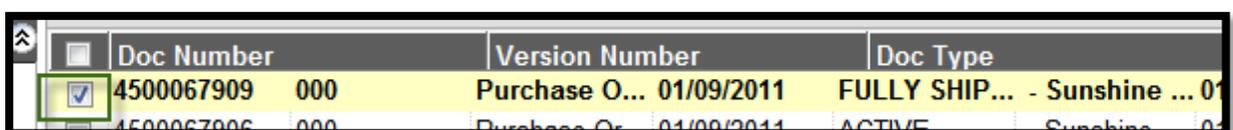
1. Click on the [PRINT] button the top of the screen.



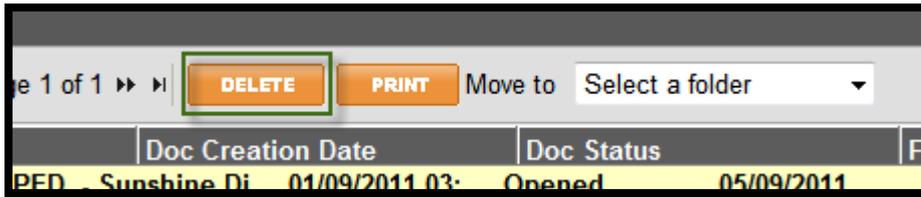
17. Delete Document on Summary Screen

Documents can be deleted on Webcom. When a document is deleted, it is automatically moved into the 'Deleted' folder. Any document which is deleted from the 'Deleted' folder are removed from the system permanently.

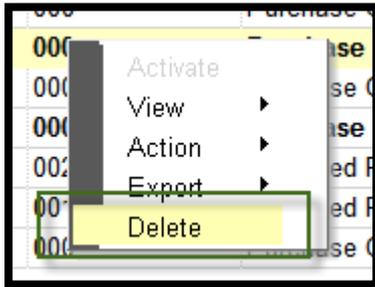
1. Select the Document on the summary screen by clicking on the check box next to the entry.



2. Click on the [DELETE] button in the top command bar.



3. Right click on the document to delete and select 'Delete' on the menu.



4. All deleted documents are moved into the 'Deleted' folder on left hand Menu pane.

Tip! You can delete more than one document in one attempt by selecting all required documents before clicking on [DELETE] button.

18. Start Scan Packing on Summary Screen

1. Select the order to start packing and right click on it.
2. Select Action → Start Packing.



3. Webcom will display ASN creation screen where user can enter the carton configuration.

19. Start Scan Packing on Purchase Order View Screen

1. Click on [START PACKING] button on the top pf the screen.



- Webcom will display ASN creation screen where user can enter the carton configuration.

Note Purchase Order has to be 'Allocated' before Webcom allows user to start packing.

20. Preparing Cartons in a Shipment

User needs to instruct the application the carton configuration of the shipment before it can generate SSCC Carton Numbers and print labels. Therefore scan packing process starts with a blank screen where users will be able to add cartons under each location and add products which will into each carton.

- On the ASN creation screen, click on [Add Carton] button under the location where you want to add the carton.

The screenshot shows a form with a tab labeled '1' and the text 'Store Number: 1002'. Below this, there is a large rectangular area with a button labeled 'Add Carton' centered within it.

- By default Webcom will create the carton with all items allocated under that location. It will also populate the 'Dispatch Quantity' based on 'Ordered Quantity' and the already 'Shipped Quantity'.

The screenshot shows the same form as above, but now populated with a table of product items. The table has columns for GTIN, Description, Order Quantity, Shipped Quantity, and Dispatch Quantity. Each row also has a 'Remove' button. Above the table, there are buttons for 'Add Carton' and 'Remove Carton', and a text input field for 'SSCC Carton Number:'.

GTIN	Description	Order Quantity	Shipped Quantity	Dispatch Quantity	
9318997914707	PAC HARBOUR 1/4 ZIP PEBBLE, CHARCOAL, S	2	0	2	Remove
9318997914714	PAC HARBOUR 1/4 ZIP PEBBLE, CHARCOAL, M	4	0	4	Remove
9318997914721	PAC HARBOUR 1/4 ZIP PEBBLE, CHARCOAL, L	6	0	6	Remove
9318997914738	PAC HARBOUR 1/4 ZIP PEBBLE, CHARCOAL, XL	4	0	4	Remove
9318997914745	PAC HARBOUR 1/4 ZIP PEBBL, CHARCOAL, 2XL	2	0	2	Remove

- You can adjust the 'Dispatch Quantity' as per wish. However the total of 'Shipped Quantity' and 'Dispatch Quantity' cannot be more than the 'Order Quantity'.
- Click on [Remove] button next to each product line to remove the item from the current carton.
- Click on the [Remove Carton] button to remove the entire carton from shipment to be sent that location.
- Click on [Add Carton] button again to add more cartons if shipment requires more. Webcom will list product items which are not listed under any other carton for that location automatically.

1 Store Number: 1002

SSCC Carton Number:

Add Carton

Remove Carton

GTIN	Description	Order Quantity	Shipped Quantity	Dispatch Quantity	
9318997914707	PAC HARBOUR 1/4 ZIP PEBBLE, CHARCOAL, S	2	0	2	Remove
9318997914714	PAC HARBOUR 1/4 ZIP PEBBLE, CHARCOAL, M	4	0	4	Remove

SSCC Carton Number:

Remove Carton

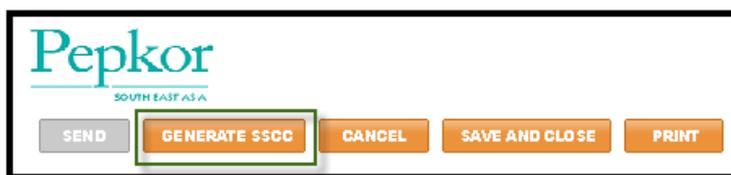
GTIN	Description	Order Quantity	Shipped Quantity	Dispatch Quantity	
9318997914721	PAC HARBOUR 1/4 ZIP PEBBLE, CHARCOAL, L	6	0	6	Remove
9318997914738	PAC HARBOUR 1/4 ZIP PEBBLE, CHARCOAL, XL	4	0	4	Remove
9318997914745	PAC HARBOUR 1/4 ZIP PEBBL, CHARCOAL, 2XL	2	0	2	Remove

Note SSCC carton Number will be blank at the time of adding new cartons. The actual number will be generated during the SSCC label printing step which will be sent back to this screen when user clicks on [Assign SSCC to ASN] button.

21. Generate and Assign SSCC Numbers to Cartons

When you are satisfied with the carton configuration you need to assign a SSCC number to each newly added carton. Pepkor will validate the actual shipment against these carton numbers when it is received at Distribution Centre or Store.

1. Click on [Generate SSCC] button on the top of the screen.



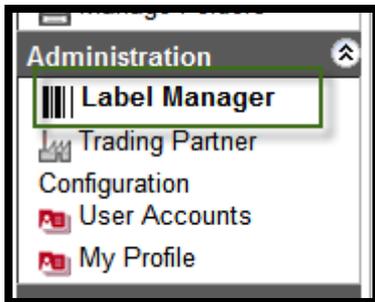
2. Webcom will generate a new SSCC number based on the SSCC Prefix provided under 'Trade Partner Configuration'.

Note [GENERATE SSCC] button will be temporarily disabled during actual number generation to prevent you from accidentally clicking on it repeatedly which will generate multiple numbers for the same carton.

22. Print Carton Labels in a Shipment

Webforms records details of cartons added under a shipment together with SSCC number generated and allocated in the 'Create Shipment' step. These information is grouped under a label file which can be accessed via the Label Manager.

1. Click on 'Label Manager' option on the left menu pane to launch label manager application.



Labels		
Search By	PO	<input type="text"/> <input type="button" value="Search"/>
PO	ASN	Timestamp
Demo Order Retry LM10	Demo Order Retry LM10 - Invest	5/8/2012 11:27:53 AM
Demo Order Retry LM10	Demo Order Retry LM10 Draft 3	5/8/2012 9:51:21 AM
Demo Order Retry LM10	Demo Order Retry LM10 Draft 2	5/8/2012 9:50:07 AM
Demo Order Retry LM10	Demo Order Retry LM10 Draft 1	5/8/2012 9:47:06 AM
Demo Lots Org - Retry Exp 6	Demo Lots Org - Retry Exp 6 - Send 3	5/8/2012 9:36:47 AM
Demo Lots Org - Retry Exp 6	Demo Lots Org - Retry Exp 6 - Send 2	5/8/2012 9:34:33 AM
Demo Lots Org - Retry Exp 6	Demo Lots Org - Retry Exp 6 - Send	5/8/2012 9:31:03 AM
Demo Order 3 Lots Org - Exp	TC_UC_LM15b	5/7/2012 4:39:41 PM
DTS Order	DTS Order Draft 2	5/7/2012 4:23:06 PM
Demo Order 3 Lots Org - Exp	Exp Draft	5/7/2012 4:14:01 PM
Demo Order 3 Lots Org - 16	Demo Order 3 Lots Org - 16 - Print Cancel incl	5/7/2012 4:08:57 PM
Demo Order 3 Lots Org - 16	Demo Order 3 Lots Org - 16 -	5/7/2012 4:04:21 PM

Page 1 of 4 (163 items) < [1] 2 3 4 >

Each item displayed on this screen corresponds to one shipment either waiting to be sent (in 'Draft' folder) or sent (in 'Sent' folder).

2. Enter the value to be used as the filter value and click on [Search] button to filter the list. Pressing [Refresh] button resets filtration.
3. Click on or button to navigate forward and backward across the label files list. Clicking on page number will jump to that page directly.
4. Select the label file to generate labels for and click on it to access carton details.

ASN: Demo Order Retry LM10 - Invest
Total Number of Labels: 6

<input type="checkbox"/>	Location	SSCC	Timestamp	Status
<input type="checkbox"/>	4040	3 934540888 0005699 1	5/8/2012 11:29:06 AM	Printed
<input type="checkbox"/>	4040	3 934540888 0005700 4	5/8/2012 11:29:06 AM	Reprinted
<input type="checkbox"/>	4040	3 934540888 0005701 1	5/8/2012 11:32:04 AM	Cancelled
<input type="checkbox"/>	1006	3 934540888 0005702 8	5/8/2012 11:32:04 AM	Cancelled
<input type="checkbox"/>	4040	3 934540888 0005703 5	5/8/2012 11:32:04 AM	Cancelled
<input type="checkbox"/>	4040	3 934540888 0005704 2	5/8/2012 11:27:56 AM	Saved

Carton Details

GTIN	Ordered Quantity	Shipped Quantity	Dispatched Quantity
No data to display			

Total Number of Labels Selected: 0

Note Status associated with each carton reflects the last operation performed on each entry. Only cartons with 'Saved', 'Printed', and 'Reprinted' status can be subject to label generation. Cartons with 'Cancelled' status can be removed by clicking on [Remove] button.

Click on column headers to sort the list on each column. First click will sort the list on ascending and the second click on descending order.

5. Select one or many carton to generate SCM labels and click on [Generate Labels] button. Alternatively you can click on the tick box at heading level to select all cartons. You will be asked to enter extra shipping details before labels are generated.

The screenshot displays a software interface for generating labels. At the top, it shows 'ASN: Demo Reg 19' and 'Total Number of Labels: 4'. Below this is a table with the following data:

<input checked="" type="checkbox"/>	Location	SSCC	Timestamp	Status
<input checked="" type="checkbox"/>	6075	3 934540888 0005759 2	5/9/2012 12:26:41 PM	Cancelled
<input checked="" type="checkbox"/>	6074	3 934540888 0005760 8	5/9/2012 12:25:22 PM	Saved
<input checked="" type="checkbox"/>	6068	3 934540888 0005761 5	5/9/2012 12:26:41 PM	Saved
<input checked="" type="checkbox"/>	6066	3 934540888 0005762 2	5/9/2012 12:26:41 PM	Cancelled

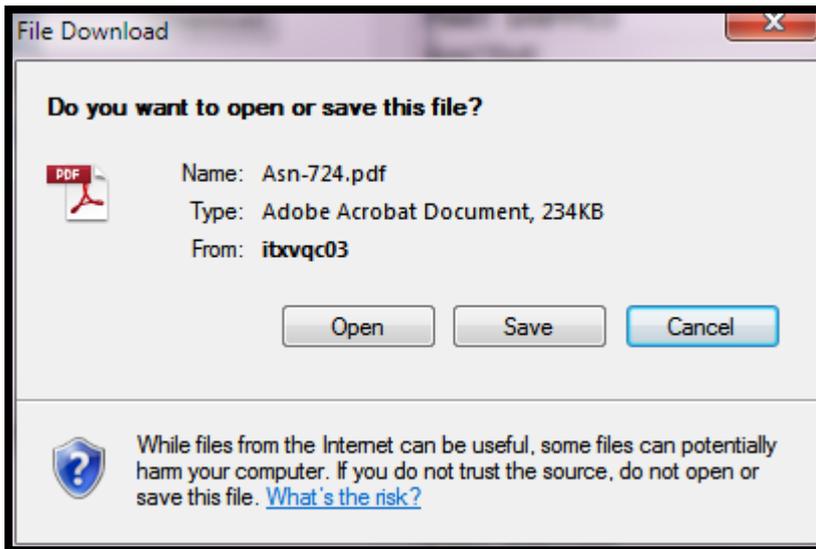
A modal dialog box is open in the center, containing three input fields:

- Carrier:
- Con No:
- B/L No:

Below the input fields, there is a note: '* Cancelled and Generated cartons will not be part of download file.' At the bottom of the dialog are two buttons: 'Download PDF File' and 'Cancel'.

At the bottom of the main interface, there is a summary bar showing 'Total Number of Labels Selected: 4' and three buttons: 'Back', 'Remove', and 'Generate Labels'.

6. Enter (mandatory) 'Carrier' and 'Con No' details and click on [Download PDF File] to initiate the PDF file download with labels.



7. Click on [Save] button to select the folder location to save the file in your local computer. Alternatively you can click on [Open] button which will download the file to a temporary location and open it using any PDF reader software installed on your computer.

Note You can use any Windows compatible printer to print labels and past them on cartons.

23. Save an ASN as a Draft

Webcom allows users to save their work on a shipment (on the ASN screen) at any time.

1. On the ASN screen click on [SAVE AND CLOSE] button on the top to save any work done on the current shipment as a draft.

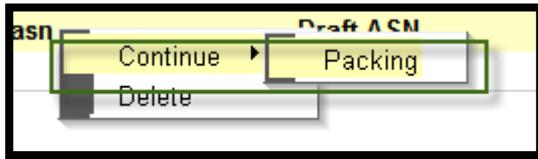


2. A new document will be created in the 'Draft' folder.

24. Continue with a Saved ASN

There are two ways to continue with a saved document.

1. On the 'Draft' folder, select the document you want to continue working and double click on it.
2. Select the document and right click to display the menu. Select Continue → Packing.



25. Reprint SSCC Carton Labels

You can select reprint previously printed SSCC Carton Labels if required. Follow the steps defined in 21 – Generate and Assign SSCC Numbers to Cartons to access label files, select cartons and download PDF file.

Note *Label Manager will pre-populate extra shipping details with values keyed in during the print stage. However user can modify them as per their wish.*

26. Cancel Cartons on a Shipment

Webcom allows user to cancel a carton before sending the ASN out to Pepkor. This could be before or after printing SSCC Carton labels. If a carton was cancelled after printing SSCC labels, Webcom will release the allocated product quantity back to unshipped quantity.

1. Open the ASN in 'Draft' folder, if you want to work on a shipment which is saved.
2. While on the ASN screen select the carton you wish to cancel and click on [Remove Carton] button.

3 Store Number: 4040

Add Carton

SSCC Carton Number:
31234567000022230 **Cancel Carton**

GTIN	Description	Order Quantity	Shipped Quantity	Dispatch Quantity
8710103413684	PHILIPS MENS SHAVER RCHARGEABLE HQ6990	12	12	11

SSCC Carton Number:
31234567000022247 **Cancel Carton**

GTIN	Description	Order Quantity	Shipped Quantity	Dispatch Quantity
8710103413592	PHILIPS MENS SHAVER MICRO PLUS RECHARGE	8	8	7

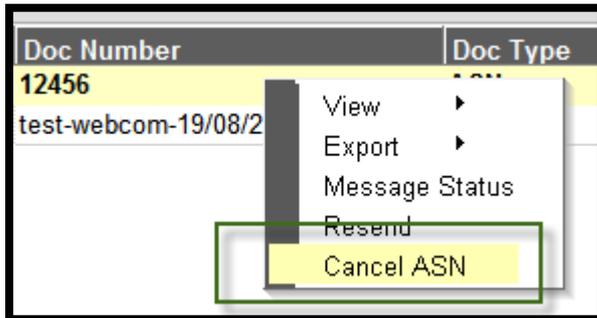
Add Carton

Note *If a carton with a label is cancelled Webcom will remove the corresponding SSCC Carton label from the label file as well.*

27. Cancel ASN

If user detects that the entire shipment has been incorrectly packed and the ASN is already sent to Pepkor, it will be required to cancel the entire ASN to start over.

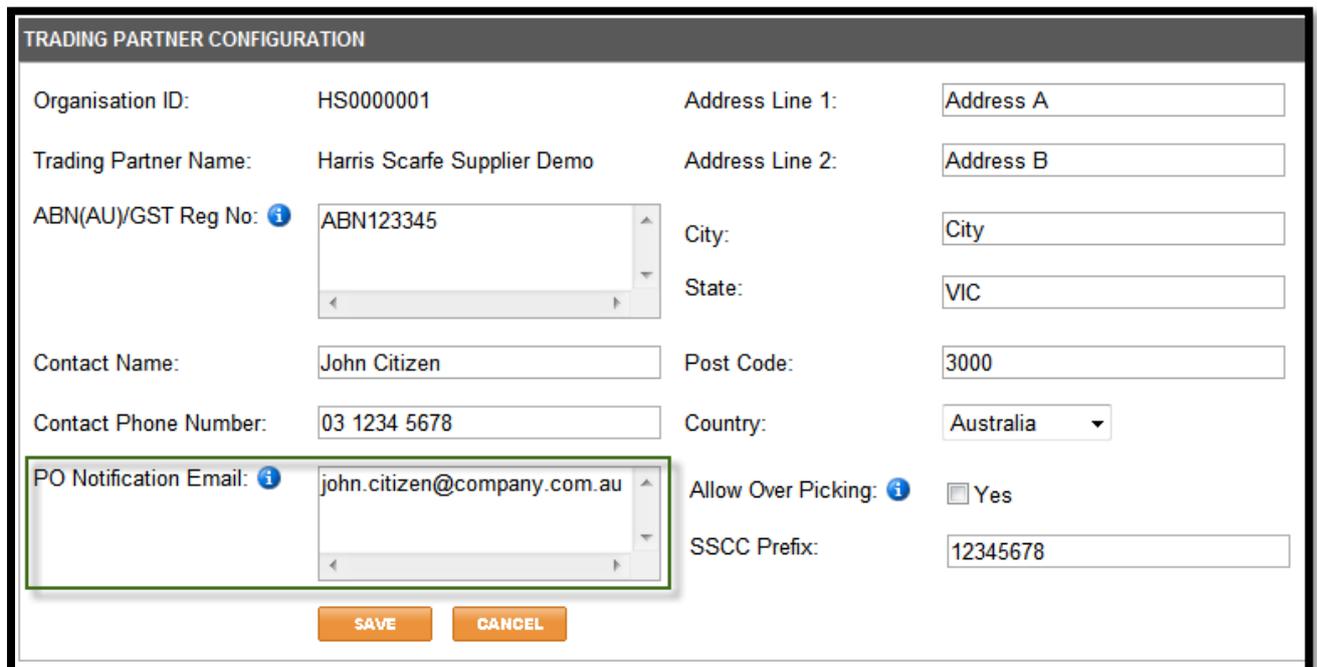
1. Click on the 'Sent' folder on the left Menu pane.
2. Select the ASN to be cancelled and right click.
3. Click on the Cancel ASN option on the pop-up menu.



28. Change PO Arrival Notification Email Address

Every Purchase Order delivered to a trading partner's mailbox an email is sent to supplier's nominated email address(es).

1. Click on 'Trading Partner Configuration' on the left Menu pane.
2. Type in the correct email address under 'PO Notification Email'.



The screenshot shows the 'TRADING PARTNER CONFIGURATION' form. The form contains the following fields and values:

Organisation ID:	HS0000001	Address Line 1:	Address A
Trading Partner Name:	Harris Scarfe Supplier Demo	Address Line 2:	Address B
ABN(AU)/GST Reg No: ⓘ	ABN123345	City:	City
		State:	VIC
Contact Name:	John Citizen	Post Code:	3000
Contact Phone Number:	03 1234 5678	Country:	Australia
PO Notification Email: ⓘ	john.citizen@company.com.au	Allow Over Picking: ⓘ	<input type="checkbox"/> Yes
		SSCC Prefix:	12345678

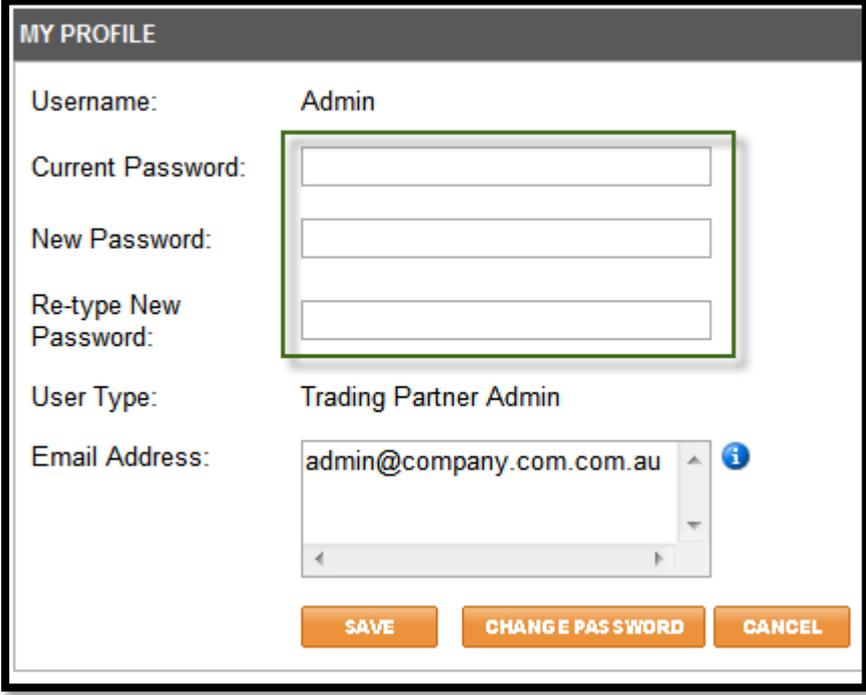
At the bottom of the form, there are two buttons: 'SAVE' and 'CANCEL'.

3. Click on [SAVE] to confirm changes made, or [CANCEL] to discard.

29. Change User Password

The password associated with User ID used to log onto Webcom can be changed by the user itself.

4. Click on 'My Profile' on the left Menu pane.
5. Click on the [CHANGE PASSWORD] button.
6. Type in the current password, new password and retype the new password to confirm.
7. Click on [SAVE] to make changes or [CANCEL] to discard.



The screenshot shows a web form titled "MY PROFILE". The form contains the following fields and buttons:

- Username:** Admin
- Current Password:** [Text input field]
- New Password:** [Text input field]
- Re-type New Password:** [Text input field]
- User Type:** Trading Partner Admin
- Email Address:** admin@company.com.com.au (with an information icon to the right)
- Buttons:** SAVE, CHANGE PASSWORD, CANCEL

30. Managing Users

1. Click on 'User Accounts' on the left Menu pane. A list of current users defined under current Trading Partner will be displayed.
2. Click on [ADD NEW] to add new user. Type in the User Name and Email address values. Click [Save] to confirm changes or [CANCEL] to abort.

Note *An email alert is sent to the user confirming the creation of user account. The default password is 'Webcom'.*

Tip! *Webcom uses the Email address provided here to send out temporary password if user clicks on [I FORGOT MY PASSWORD] button on the sign on screen.*

31. Technical Assistance

Contact SPS Commerce on following details, if you face technical issues on Pepkor Webcom.



1300 532 383 7am to 7pm, Monday – Friday AEST; excluding national public holidays



AustraliaSupport@spscommerce.com

32. Business Assistance

Contact Pepkor on following details, if you require support on the process and issues related to orders.



(08) 8150 5742, Monday – Friday; excluding national public holidays



HSEDI@harrisscarfe.com.au